

The EQLevels Accelerator Program Creates Dental Workplaces Teams Love

CPD hours with
certificate

Inconsistent leadership and management?
Team stress and turnover high? **Job motivation and satisfaction low?**
Are you leading **Low treatment plan acceptance?**
Burnout? **Poor decision making?**
Churning through the patient base?
Avoiding difficult conversations?
Performance wavering? **Too many sick days?**
Throwing away money on recruitment? **intelligent team?**

Being a great dentist doesn't make you a great communicator or leader. But I can.

I've spent the last 20 years helping 500+ dentists and practice owners fall back in love with their business, to achieve personal fulfilment and transform the trajectory of their business journey.

Our signature programme, EQLevels Accelerator, turns highly skilled dental teams into great insightful communicators, leaders and business people. We help create the emotional resilience that a dental team and business needs to survive and prosper.

How Does the Emotional Intelligence of a Dental Team Affect a Practice's Functioning ?

85%

of skills that differentiate top performers from others relate to higher emotional intelligence¹

75%

of careers are derailed for reasons related to EQ skills, including the inability to handle interpersonal problems or conflict²

70%

of the contrast in levels of employee engagement were directly impacted by a managers' empathy and behaviour³

61%

of people with highly empathic leaders report being far more innovative at work compared to only 13% with less empathic leaders⁴

1. B Cardenas, 2022 -What Is Emotional Intelligence and Why Is It Essential For Business?

2. Toastmasters.org/leadership-central/featured-article/deceMBER-2019

3 & 4 Multi-health System Inc. Leader Brochure



A Dental Team Program Built With You in Mind



EQLevels' Accelerator 12 month Program and Objectives:

The **EQLevels' program** incorporates scientifically validated EQ assessments, virtual and face-to-face workshop training, a customised action platform and personalised coaching. It is designed to provide the tools that strengthen the use of emotional intelligence and vitality in dental workplaces and teams.

The program will cover these learning objectives:

- What is emotional intelligence and how to maximise the personalised EQ-i 2.0 reports.
- The impact of emotional intelligence in areas of self perception, self expression, relationships, decision making and stress management.
- Understand emotional Intelligence and the positive impact at work and personal life.
- How to apply emotional intelligence to dental job roles and responsibilities.
- Understand how emotional intelligence impacts happiness, optimism, and well-being.
- Individual and team actions to leverage strengths and work on opportunities for growth.

EQLevels' Accelerator Program Sequence

- The EQ Leader Essentials workshop, for those in leadership roles, is likened to **'the head'** of the body, providing vision, direction and instruction.
- EQ individual Impact, targets developing other key individuals, is likened to the **'organs of the body'** that perform specific roles and responsibilities, and without them a 'healthy body' simply cannot function.
- The EQ Team Synergy workshop, brings the whole team together, is likened to an integrated **'healthy functioning body'**.



Program Benefits:



- ✓ Scientifically validated workplace research
- ✓ Dental industry and practice job roles focus
- ✓ A road map for greater job satisfaction and performance
- ✓ Enrich relationships with colleagues and patients
- ✓ Create personal and team workplace action plans with accountability

What is Included?



- ✓ Monthly leader and team coaching sessions
- ✓ Comprehensive Leader and Team EQ Questionnaires
- ✓ Full day intensive EQ Leader workshop and full day EQ Team Synergy workshop
- ✓ EQ-i 2.0 Leader, Workplace, Team and 360 assessments
- ✓ Virtual training sessions for leaders and teams
- ✓ Access to customised EQLevels action plan system

EQLevels' Accelerator 12 Month Program Details:

Who should participate:

- The **EQ Accelerator program** has been designed to include all team members.
- The EQ Leader Essentials workshop is aimed at business owners and others in leadership roles. The EQ Team Synergy brings leaders and the whole team together.
- The customised EQLevels action plan system is available to each participant.

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EQ-i 2.0
CERTIFIED



EQLEVELS
TRANSFORMING THOUGHT, SPEECH & ACTION

